## Help us welcome new Library IT staff

## **Description**

I am happy to announce that on April 1st, three (!!) new staff started with Library IT. They are:

**Abigail Ackerman** is a Technology Services Analyst whose first tasks will be to work on a couple campus mandates, e.g., IS3 (security improvements) and IS12 (disaster recovery). Abigail comes to us with over seven years of enterprise IT experience and over four years of managing technical projects.

**Aaron Hu** is an IT professional with more than eight years of experience providing support in a variety of technology issues. He will assume the position of Technical Support Specialist in Endpoint Solutions and Spaces, focusing on equipment inventory management and license oversight.

**Jennifer Arellano** is the Digitization Services Student Supervisor who will supervise student staff. This includes making sure our students have plenty of work, including eReserves, Alt Media scanning, Aerial photographs, Middle East language books, and Anthropology books.

Edited excerpt of email Lynne Grigsby sent to library staff

**Date Created** 

04/08/2024